

Lorex Recalls Video Baby Monitors Due to Burn Hazard

<http://www.cpsc.gov/en/Recalls/2016/Lorex-Recalls-Video-Baby-Monitors/>

**Recall Date: July 21, 2016**

**Recall Number: 16-231**

### **Recall Summary**

Name of Product: Video baby monitors

Hazard: The video monitor's batteries can overheat, swell and expand and cause the battery cover to open or come off. This can expose hot batteries, posing a burn hazard to consumers.

### **Remedy: Refund**

Consumers should immediately stop using the recalled monitors and contact Lorex to receive a full refund.

Consumer Contact: Lorex toll-free at 844-265-7388 from 9 a.m. to 5 p.m. ET Monday through Friday or online at [www.lorextechnology.com](http://www.lorextechnology.com) and click on "Product Recalls" for more information.

### **Recall Details**

Photos Available At <http://www.cpsc.gov/en/Recalls/2016/Lorex-Recalls-Video-Baby-Monitors/>

Units: About 26,000 (in addition, 8,000 were sold in Canada)

Description: This recall involves Lorex Care 'N' Share video baby monitors. The model numbers included in this recall are WL3520, WL4320 and WL3401. The model numbers are printed on the back panel of the monitor. The monitors were sold in bundles with cameras. The monitors contain a blue lithium polymer battery and measure about 4 inches tall by 5 inches wide. The monitors have a white plastic back and either a white or black border. "LOREX" or "The Lorex Baby" is printed below the monitor screen.

Incidents/Injuries: The firm has received 488 reports of batteries overheating and expanding; about 140 reports involved the swelling of the battery pack, causing its plastic casing to open or come off. No injuries have been reported.

Sold at: Babies "R" Us, B&H, Best Buy, Target, The Home Depot, Walmart and online at [www.amazon.com](http://www.amazon.com) and [www.lorextechnology.com](http://www.lorextechnology.com) from May 2013 through April 2016. The video baby monitors were sold in bundles for between \$60 and \$140.

Distributor: Lorex Technology Inc., of, Canada

Importer: FLIR Commercial Systems Inc., of Goleta, Calif.

Manufactured in: China

Note: Health Canada's press release is available at: <http://www.healthycanadians.gc.ca/recall-alert-rappel-avis/index-eng.php>

